

# program evaluation & performance monitoring

## DEVTECH SYSTEMS, INC.

DevTech provides technical assistance services worldwide in the design, management, monitoring, and evaluation of development projects and programs in the fields of:

- Democracy and governance
- Economic growth, fiscal reform, and policy analysis
- Education
- Environment and natural resources
- Gender integration and gender-based violence
- Trade and competition policy

Our program evaluation and performance monitoring clients include:

- USAID Bureaus, offices, and Missions, and multinational banks seeking to assess the impact and track the changes produced by their development assistance programs
- Grantees conducting assistance and relief activities in developing countries
- Contractors implementing development programs for donor agencies and foreign governments

### DEVTECH'S PROGRAM EVALUATION AND PERFORMANCE MONITORING PRACTICE

responds to the need for timely, relevant, and reliable information on the impact of development assistance programs in Africa, Asia, Eastern Europe, Eurasia, and Latin America.

#### PERFORMANCE MONITORING

*DevTech provides performance monitoring services to clients that include:*

**Central America** – Combating Exploitive Child Labor through Education. DevTech collaborated with CARE USA and Catholic Relief Services on a regional project, known as "*Primero Aprendo*" (*First I Learn*) in Central America and the Dominican Republic to facilitate access to a quality education with the purpose of combating child labor. The project served 4,600 children belonging to 35 rural communities and supported 86 institutional actors at local, national, and regional levels. DevTech's team of monitoring and evaluation specialists conducted household surveys twice a year in rural and urban zones to monitor the schooling and working status of children registered in the program. Our staff designed and implemented the Performance Monitoring Plan (PMP), trained local partners in conducting periodic field surveys, and developed and maintained a database for warehousing indicator data.

**Ethiopia** – Performance Monitoring Plan. DevTech participated on a technical assistance team that worked with the USAID Mission and its NGO partners to develop a program for monitoring performance of the Ethiopia Integrated Strategic Plan. The team guided Mission sector teams in health, education, agriculture, emergency assistance, and democracy to identify strategic objectives, intermediate results, and key performance measurement indicators and conducted training sessions on collection and use of data to measure performance.

**Iraq** – Revitalization of Iraqi Schools and the Stabilization of Education (RISE). DevTech provided technical assistance on the monitoring and evaluation of the RISE project by developing the project's Performance Monitoring Plan; conducting mid-term and project-end data collection and analysis to monitor and report on the results and impacts of the project's six discreet educational components; and evaluating the community grants for the school rehabilitation component.

**Ghana and Malawi** – Education Sector. As part of the research design of the Safe Schools Program in Ghana and Malawi, DevTech conducted detailed baseline and endline surveys to document performance impact. The surveys targeted 800 students and 400 teachers in 40 schools in both countries to assess change in the knowledge, attitudes, and practices of students and teachers around the topic of school-related gender-based violence (SRGBV). Data were collected by trained local enumerators, and analysis demonstrated numerous positive impacts.

## PROGRAM EVALUATION

*DevTech provides performance monitoring services to clients that include:*

**Afghanistan** – Office of Transition Initiatives. DevTech participated in an evaluation of the relevance, effectiveness, and lessons learned from the Office of Transition Initiatives (OTI) “mega-program” in Afghanistan where over \$46 million was committed to project grants. DevTech’s role, in a context where the Taliban had virtually banned women from the public sphere and rendered Afghan men powerless to protect them, was to assess how gender had been considered in the planning phase, and to understand how it had fared in terms of project outcomes. The evaluation examined how OTI incorporated women and women’s issues in its programs and what impact it had on women’s roles in society and participation at the ministry and local levels.

**Cambodia** – Gender Evaluation. DevTech conducted a gender analysis of USAID/Cambodia’s focus areas for future program development and activity design. The assessment highlighted successful approaches and activities, identified new entry points for addressing gender issues, and suggested how the Mission might take full advantage of connections between Strategic Objectives by using gender as a cross-cutting theme.

**Dominican Republic** – Civil Society Program Assessment. DevTech led a team of evaluation and civil society specialists in a comprehensive assessment of the impact of USAID’s civil society programs over a ten year period. DevTech applied a multi-method approach, which included qualitative assessment through key informant interviews, as well as a survey (including control groups). The team interviewed key persons in local and national government using semi-structured protocols; conducted focus groups throughout the country with sub-grantees and electoral observers; supervised a nationwide survey of beneficiaries and electoral observers on values and practices of individuals and community groups related to democracy and civil society; and analyzed survey data to draw conclusions about the impact of program activities.

**El Salvador** – Pilot Program to Support Municipalities and Small Enterprises. DevTech performed an evaluation of the pilot program of *Fondo de Inversion Social para el Desarrollo Local* (FISDL). DevTech

staff analyzed FISDL’s execution of projects in 40 municipalities with the participation of 600 small enterprises. The FISDL project promotes processes that foster equality, participation, and transparency, helping governments and economic development organizations use these concepts in the effective and efficient uses of limited resources.

**Kyrgyzstan, Tajikistan and Uzbekistan** – Education Sector. DevTech conducted a mid-term evaluation of USAID/Central Asian Republics’ education portfolio. The evaluation team reviewed USAID’s basic education assistance strategy, suggested adjustments to existing programs, and recommended priorities for future assistance. DevTech also looked at current needs in each country and available information on assistance provided by other donors.

**Liberia\*** – Education Sector. DevTech conducted a mid-term review of the Accelerated Learning Program for Positive Living and United Service (ALPP) for USAID/Liberia. The firm assessed the coverage and impact of the program and the relative efficacy and appropriateness of the overall ALPP model for students aged 15 and older as implemented by the 11 partner agencies. The evaluation design included classroom observations, focus groups, and student testing. To complement the evaluation aspects of the assignment, DevTech delivered three capacity building workshops to improve the staff’s ability to collect, manage, and analyze data through improved database skills, a common monitoring tool, and a reliable database for ALPP programs.

**Pakistan\*** – Education Sector. DevTech completed a final evaluation of the USAID/Pakistan’s early childhood education program. The evaluation examined programs implemented by two organization using two different early childhood models to assess the effectiveness and impact of the programs and document lessons learned.

**Zambia\*** – Fast Track Education Initiative. DevTech conducted an impact evaluation of USAID/Zambia’s Fast Track Initiative (FTI) funding of the development of community schools. The study assessed the degree to which USAID supplementary support strengthened the ability of the Ministry of Education to support community schools at the various institutional levels of the education delivery system.

\*DevTech offers its program evaluation and performance monitoring services through directly negotiated contracts or through contracting mechanisms already in place with the United States government. One mechanism that has been used to effectively for program evaluation and performance monitoring services is:

The General Services Administration (GSA) Management, Organizational, and Business Improvement Services (MOBIS) price schedule. This pre-approved price schedule allows all US federal government agencies to obtain consulting and technical assistance services (under SIN 874-1 and SIN 874-7) for strategic planning and analysis; technical assistance and training, performance monitoring, measurement and indicators, program implementation and evaluation; and organizational assessment and development. A basic scope of work and request for quotes is sufficient to initiate procurement of DevTech services under the MOBIS mechanism. For more information, please contact:

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